



TOTAL IMPACT: Fixing the Aftermath of ID Theft



**6 Months and
100 to 200 Hours
Worth of Work**



**Severe Emotional
Distress: Reported by
75% of Victims**



**Consumer Cost:
Average Loss of \$429
Per ID Theft Incident**

An Identity is Stolen Every 30 Seconds

The frequency and velocity of today's data breaches has made us all forever vulnerable to cyber criminals and fraudsters. With 1 in 3 victims of a data breach later falling victim to identity theft, now is the time to understand your options.

When it happens to you, your employees, your customers, or anyone you care about, it has a real impact both at work and at home.

Identity crime consequences include:



32 Steps for Full ID Theft Recovery

Even with the best safeguards in place, nobody can fully protect against having their identity compromised.

That's where our 32-step restoration process, **End2End Defense®** comes in.

Having your identity stolen is one of the most terrifying, frustrating, and helpless experiences you can have – unless you have an identity protection plan in place. Learn more today on how EZShield + IdentityForce can give you 100% peace of mind.

Linda's bank account was compromised when her checks were stolen.

"It was an easy transition in a worrisome time, (fraud is stressful and expensive). I have already been telling everyone about EZShield, and highly suggest they purchase it. Awesome job by the Resolution Specialist. Everything was done well!"

–Linda B. Case #55510

End2End Defense®

Our Proprietary, Industry-Leading
32-step Identity Restoration Process



We're Expert at Restoring Identities

We have three primary phases that contain a total of 32 steps to provide a comprehensive approach to identity restoration: Discovery, Mitigation/Resolution, and Protection. Our white glove, fully-managed restoration provides world-class support and a 100% recovery success rate. Not to mention, we've earned an A+ Better Business Bureau Rating, an elite Net Promoter Score (70), and an average customer satisfaction rating of more than 9 out of 10.

Cybercrime is the biggest threat facing consumers and businesses today, and the time to act is now. With Best-in-Class identity theft protection from EZShield + IdentityForce, if the worst were to happen, we'll be there every step of the way.

IN-HOUSE, U.S. CALL CENTER

If your identity is compromised, you'll be speaking to a certified Resolution Specialist located in-house.

Our team has an average tenure of 7 years.

DEDICATED RESOURCE

We take your identity theft or fraud claim personally.

That's why you'll be assigned a dedicated Resolution Specialist until your issue is resolved completely.

SECURITY MATTERS

Our people, processes, and systems maintain ironclad security measures at all times.

Your personal information is handled securely, using triple-layer data encryption.

HIGH-TOUCH

When you work with one of our Resolution Specialists, you'll never have to worry about where you stand.

From first contact until completed restoration, it's the satisfaction of our customers that matters most.

Tony received a cyber alert to his EZShield online account to notify him that his personal information may have been compromised.

"I never expected to be contacted by phone concerning potential threats. I figured I was on my own. I appreciate you guys watching out for me! Love your service and recommend you to everyone I can." –Tony B. Case #56376

Jason received a letter in the mail from the Internal Revenue Service (IRS) indicating that he owed \$1,900 in taxes for wages claimed in Texas.

"If I didn't have this I wouldn't know where to turn. It's comforting knowing if fraud happens to me again, EZShield will take care of me." –Jason C. Case #31758

You can learn more about End2End Defense® by contacting EZShield or IdentityForce.

About EZShield

EZShield helps trusted partners protect their most valuable asset – their customer relationships – through secure, digital identity protection and resolution services that enhance the value of existing products. The company is consistently recognized by Javelin as a **leader in Identity Protection**. Owned by the Wicks Group of Companies, L.L.C., EZShield supports thousands of **financial institutions** through its **award-winning** solutions, delivered on a secure, flexible platform that is backed by best-in-class customer support. Follow EZShield on **Twitter**, become a fan on **Facebook**, engage with us on **LinkedIn**, and join us on **Google+**. Learn more at www.ezshield.com.

About IdentityForce

For 40 years, IdentityForce, Inc. has provided best-in-class, highly scalable, **award-winning** identity theft, privacy and credit protection solutions to consumers, businesses, and government agencies. With IdentityForce, members benefit from the most robust and award-winning identity protection, going as deep as **Dark Web monitoring** to keep personal information safe. A pioneer of identity protection, IdentityForce's innovation and customer-centric approach has made the company a trusted partner for both organizations and individuals. IdentityForce also provides custom-tailored programs to organizations enabling them to build closer relationships and additional revenue streams. In August, 2018, **IdentityForce was acquired by EZShield**. Follow IdentityForce on **Twitter**, become a fan on **Facebook**, engage with us on **LinkedIn**, and join us on **Google+**. Learn more at www.identityforce.com.

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